

Guide to register complaints against profiteering (GST):

The suppliers of goods and services should pass on the benefit of any reduction in the rate of GST on such supplies or the benefit of input tax credit to the recipient by way of commensurate reduction in prices. The wilful action of not passing of such above said benefits to the recipient amounts to “profiteering”.

There are several ways through which aggrieved consumers or suppliers of goods and services can register their complaints against profiteering:



1. By Online Complaint:

User can click on online complaint facility available at www.naa.gov.in

Click here to see the Guideline to register online-complaint

<http://www.naa.gov.in/page.php?id=guidelines-for-consumers>

2. By Mail:

User can mail the complaint at

Agencies	Mail-Id	Nature of the complaint
National Anti-profiteering Authority	secretary.naa@gov.in	Grievance-redressal
Standing Committee	sc.antiprofiteering@gov.in	Complaints of the nature of national-level
State-Screening Committees	State-wise Mail-Ids: http://www.naa.gov.in/docs/SCREENING%20COMMITTEES_UPDATED.xlsx	Complaints of the nature of state-level or local

3. By Post:

Agencies	Postal-Addresses
National Anti-profiteering Authority	National Anti-profiteering Authority Dept. of Revenue, Ministry of Finance 6 th Floor, Tower One Jeevan Bharati Connaught Place New Delhi-110 001.
Directorate General of Anti-Profiteering	Directorate General of Anti-profiteering, Dept. of Revenue, Ministry of Finance 2 nd floor, Bhai Veer singh sahitya sadan, Bhai Veer singh marg, Gole market, New Delhi -110 001.

Standing Committee	Directorate General of Anti-profiteering, Dept. of Revenue, Ministry of Finance 2 nd floor, Bhai Veer singh sahitya sadan, Bhai Veer singh marg, Gole market, New Delhi -110 001.
State-Screening Committees	State-wise address-details: http://www.naa.gov.in/docs/SCREENING%20COMMITTEE_S_UPDATED.xlsx